



Wisconsin Family Ties

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For Immediate Release

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Wisconsin Family Ties moves to virtual service delivery model in response to COVID-19

Wisconsin Family Ties' nationally-recognized parent peer specialist services will continue to be provided during the COVID-19 outbreak using common technology such as phone and web-based video conferencing.

"Wisconsin Family Ties is particularly well-prepared for this model of service delivery," said Executive Director Hugh Davis. "Prior to the advent of the state's Comprehensive Community Services program, the majority of our services were delivered via phone for nearly three decades, with no discernable change in quality or outcomes. Further, Wisconsin Family Ties employs a geographically-decentralized workforce, and has developed the tools and processes to effectively and efficiently operate remotely."

Wisconsin Family Ties provides critical support services to families throughout the state that include children or adolescents with social, emotional, behavioral, or mental health challenges. "We recognize that some families may have an increased need for our services during this time," said Deb Ramacher, Wisconsin Family Ties' associate director, "and we are prepared to meet that need while adhering to COVID-19 mandates. We call on the state to remove the barriers that disallow these crucial technology-based services to be reimbursed by Medicaid."

As we assess and respond to the fluid situation we face, Wisconsin Family Ties will continue to turn to the advice of public health experts and scientific research for guidance, including in the area of telehealth.

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Wisconsin Family Ties is one of the largest parent-run organizations in the state with the mission of changing lives by improving children's mental health. For more information please visit wifamilyties.org.

Wisconsin's family voice for children's mental health

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